



IDAHO SOUND BEGINNINGS

EARLY HEARING DETECTION AND INTERVENTION

The Care Project in Idaho

Brian Shakespeare, Idaho EHDI Coordinator

Johnnie Sexton, AuD

Erika Shakespeare, CCC-A



WHO WE ARE



- Erika Shakespeare, CCC-A
 - Private Practice Audiologist
 - *NCHAM Pacific Northwest
 - **EHDI Consultant
- Brian Shakespeare
 - Idaho EHDI Coordinator
- Johnnie Sexton, AuD
 - The CARE Project



*National Center for Hearing Assessment and Management

**Early Hearing Detection and Intervention

PARTNERS



Hearing and
Balance Center

Services provided
by St. Luke's



Idaho Educational Services for the Deaf and the Blind

WHAT IS FAMILY SUPPORT?

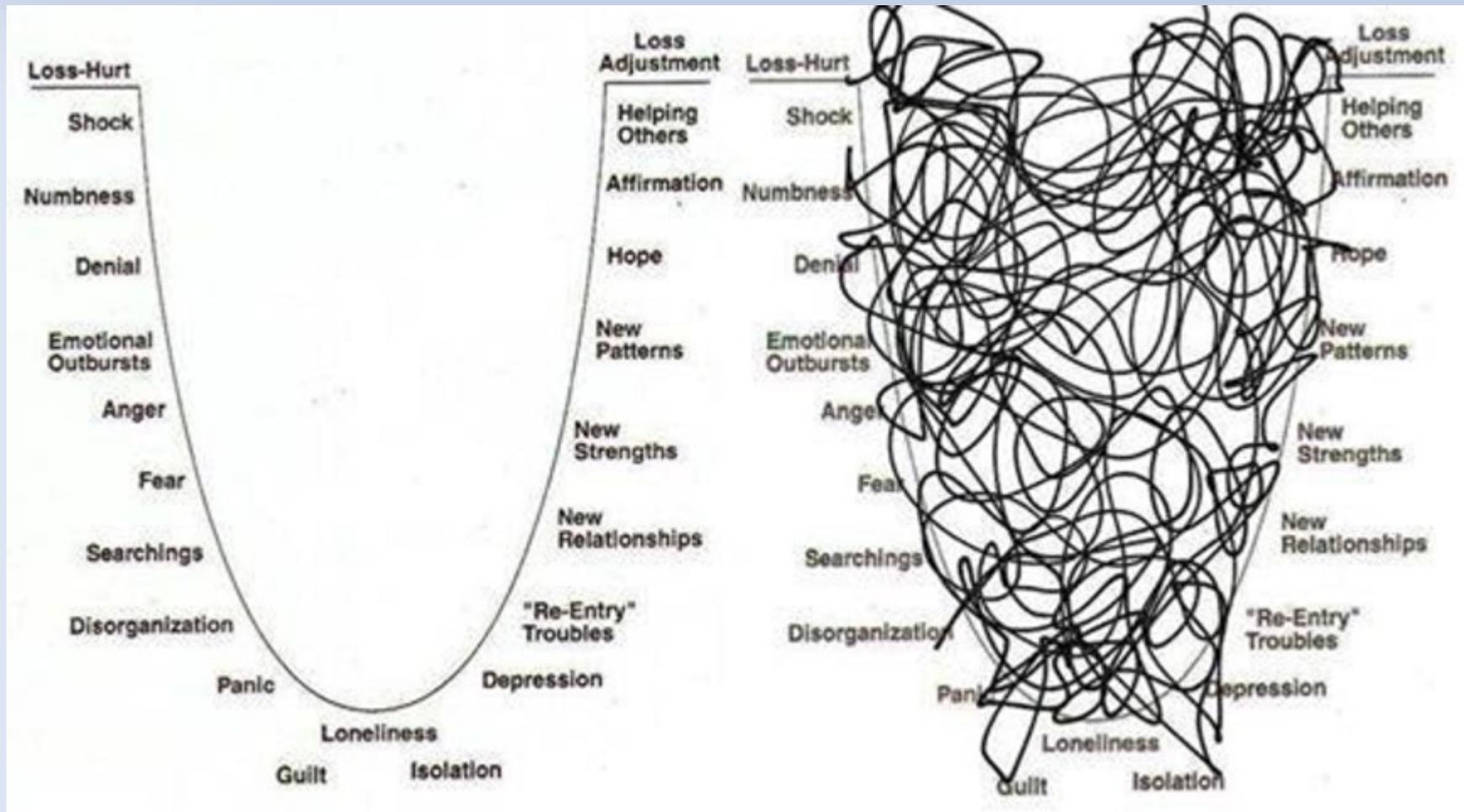


Family support aims to:

- Increase the strength and resilience of families
- Support parents as they help their children with special needs achieve their full potential
- Improve community capacity to serve families with children who have special needs
- Helps families make critical connections to other families and resources in the community
- Provides individualized, family-driven support that respects family culture, values, and preferences



EMOTIONAL JOURNEY



FAMILY TO FAMILY CONNECTIONS



"How much I had in common with parents – the feelings of guilt, panic, worry for her future, etc."

"We as parents are the main source to help our kids grow, develop, develop language, success in life. We need to fight for them and find the resources to help them learn and succeed."

"Sense of community. Learning from other's experiences, and about resources."

"That I do have others that are walking similar paths as me and I'm not alone in this process."

"We are not alone. There is work to be done in our hearing journey."

HEARING FIRST



Vision: A world where children who are deaf or hard of hearing, even in the most remote areas, have opportunities to reach their full potential.



Mission: To empower children who are deaf or hard of hearing to reach their full potential.

“Hearing First is dedicated to walking the hearing loss journey with families – from newborn hearing screening, through diagnosis, and into early intervention services. We are a multimedia connection point for families and professionals to improve outcomes for children who are deaf or hard of hearing through listening and spoken language. We are dedicated to powering children’s potential.”

SIBLING OPPORTUNITY



KIDS LIKE ME!





PLANNING AN IDAHO RETREAT



- Location
- Family recruiting
- Family selection
- Volunteer Recruiting
- Meals and snacks
- Staffing plan

LOCATION



Sun Valley Resort

- Suitable rooms for families
- Dining area
- Conference room
- Younger children playroom
- Older children playroom

*"Amazing! Great chance to get away.
Amazing facilities!" parent comment*

FAMILY RECRUITING AND SELECTION



- Get the word out!
 - Parent groups
 - Providers
 - Educational programs
 - Social media
 - Media
- Criteria
 - Passed background check
 - 0-3 years old
 - Family size < 5
 - Severity of hearing loss
- Emotion can end up driving decisions without predetermined criteria



VOLUNTEER RECRUITING



- Background checks
- Audiologists
- Speech, Language Pathologists
- Deaf Educators/Interventionists
- Audiology/SLP Graduate Students
- There are NEVER enough volunteers!

RETREAT CHECK-IN & RECEPTION



- Name tags
- Room assignments
- Staff assignments for volunteers
- Maps and agendas
- Consent forms
 - Photo and video consent
 - Non-bias communication
 - Alcohol policy
- Notepads and pens
- Child tote bags

ACTIVITIES



SURVEYS



- Parents and volunteers are both surveyed
 - The retreat was beneficial
 - Parents – 18/18 Strongly agreed
 - Volunteers – 11/17 Strongly agreed
 - 5/17 - Agreed
 - 1/17 - No response
 - Most effective part of the retreat
 - No. 1 response - Meeting and hearing other families experiences
 - No. 2 response - Opportunity to learn through expert presentations
 - Least effective part of the retreat
 - No. 1 response from parents - “Wish we had more time, and Kleenex.”
 - No. 1 response from volunteers – Need more structured activities for childcare, and Kleenex

SURVEYS



- Most significant take-home
 - From parents – new support network
 - From volunteers – Networking and collaborating with other professionals in the field
- Wishlist for future retreats
 - Parents
 - Presentations on ‘next steps’ in their family’s journey (More experts)
 - Volunteers
 - More volunteers
 - More organized activities
- Communication before and during the retreat with organizers
 - Most consistent comment
 - Participants would have liked an agenda prior to arriving at the retreat

SURVEYS



- Feedback on:
 - Location
 - *Ideal, magical, amazing...*
 - Meals
 - *Need more fruits and vegetables, less bread, and more kid friendly options*
 - Lodging
 - *Great, exceptional, awesome, pool was a plus...*
 - Presenters
 - *Great speakers, awesome, great take-aways for families, should have more time for sessions, wish the retreat was longer...*

SURVEYS



- **Additional comments**

- “Would have loved some times, besides meals, to interact with the parents and kids.”
- “I wish the volunteers had more opportunity to get to know the parents.”
- “Volunteer childcare was the best! My kids had a blast and I didn’t worry about them at all.”
- “I feel blessed to be included in this retreat. I know that our family has benefitted greatly. Thank you to staff.”
- “Everything and everyone was amazing!”
- “Best experience of the year for me so far. I hope to continue to be involved in the future. Thank you so much for everything and bringing our family more family.”
- “I loved this experience. I learned things that I will be applying in my own practice.”

PARENT FEEDBACK



“I’m so anxious about leaving my child with a caregiver. The peace of mind I had leaving her with volunteers who understood how to accommodate her was so great! I had this realization this weekend that because I have been on a whirlwind mission to make sure we are doing everything as well and as early as possible, I never fully processed my feeling about it; how I was doing with it all. This was an amazing connecting and healing opportunity for me and my family. Thank you from the bottom of my heart.”

AN IDAHO FAMILY STORY!



THE CARE PROJECT 2018 IDAHO FAMILY RETREAT
CHARISA and BRANDON RUCKER

QUESTIONS???



Parents Perspective

Parents
Advocate Group Emotion
Hearing Loss
Networking Journey Discussion Kids
Children Knowledge Tips and Tricks
Participation Retreat Feeling Stories
Siblings Family Connect
Listening Community Meeting
Interact Experience Struggle
Deaf/HH Grief Challenges
Resources Activities Communication
Childcare Learning
Support Sharing
Presentations

WordItOut

Greiving
Community Collaboration
Activities Meeting
Deaf/HH Play Resources
Networking Parents
Siblings Support
Thankful Kids Opportunity
Together Engage Bonding Hearing Loss
Impact Fun Interact Retreat
Family Games Children Participate
Teamwork Learning Language
Experience Early Intervention
Connect Volunteer
Communication

Volunteer Perspective

WordItOut

RESOURCES



- <http://www.thecareproject.com/>
- <http://fsp.unc.edu/what-is-family-support>
- <https://hearingfirst.org/about>