
Outcome Measures and You! How Your Data Can Assist in Planning a Program

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Establishing Need

- Is there a need in the community?
- What is needed for the program to run?
- How do we make it run efficiently to meet goals?

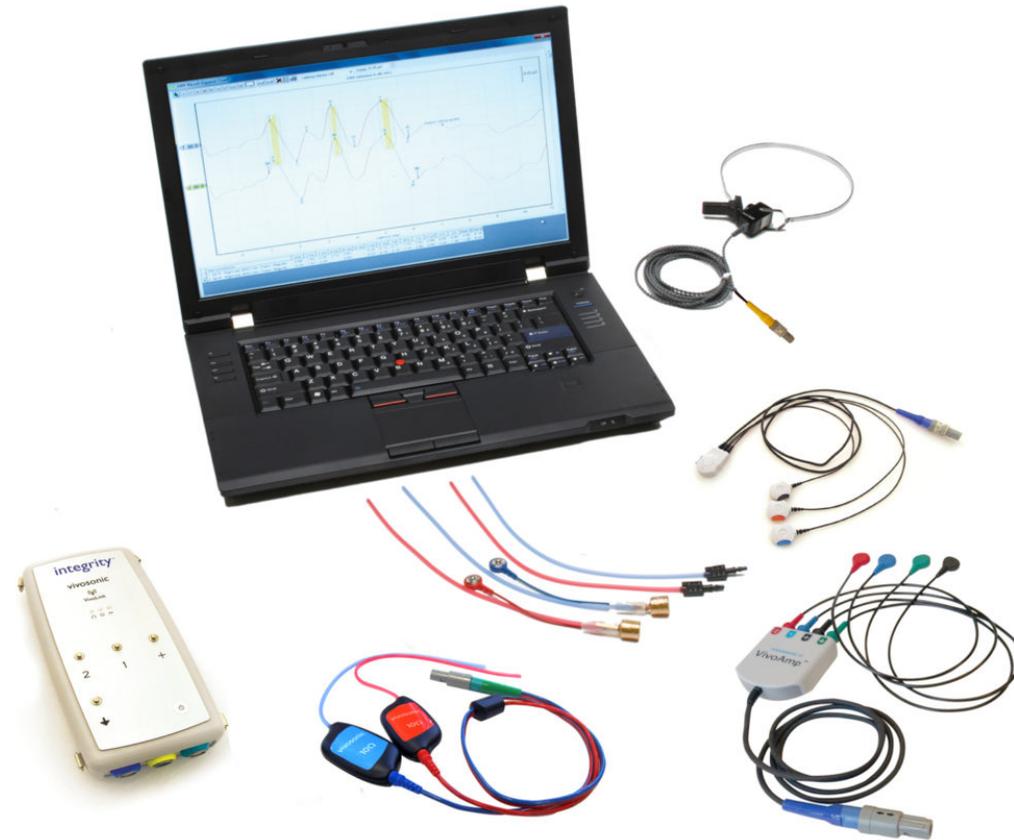


Our PEHDI Program

- Contacted surrounding birthing hospitals to establish a need for ABR diagnostic Evaluations
- Met with supervisors and screeners of NBHS programs within surrounding hospitals to determine how to best handle referrals
- Sent direct mail postcards to physicians with 25 miles re: program twice over 6 months

Brick and Mortar Needs

- Equipment Needed
- Space Needed
- Staff Needed



Establishing Our PEHDI Program

- ABR protocol
- ABR scheduling
- Referral list post diagnosis of HL



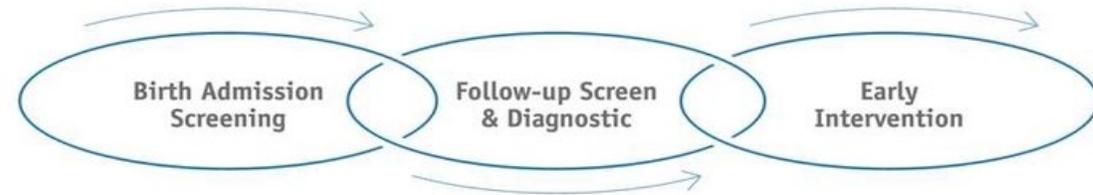
Addressing Loss to Follow Up With Personnel

- Appointment is scheduled when the baby fails the NBHS (with the parents still there)
- CV information given to parents before they leave
- Parents are contacted by our assistant and paperwork is delivered to the family (paper or electronic)
- Family is contact the day before their appointment for a reminder

Meeting Expected Outcomes

- JCIH
 - NBHS by 1 month
 - Diagnostic hearing evaluation by 3 months
 - Intervention by 6 months
- Loss to follow up CV vs. State

Three Key Components of Early Hearing
Detection & Intervention Programs



What Are We Tracking?

Spreadsheet

- Name
- Birthdate
- Age at initial appointment
- Age at diagnosis
- Diagnosis
- Type and Severity of Hearing Loss
- Referral to EI
- Fitted with Amplification (loaner vs personal)

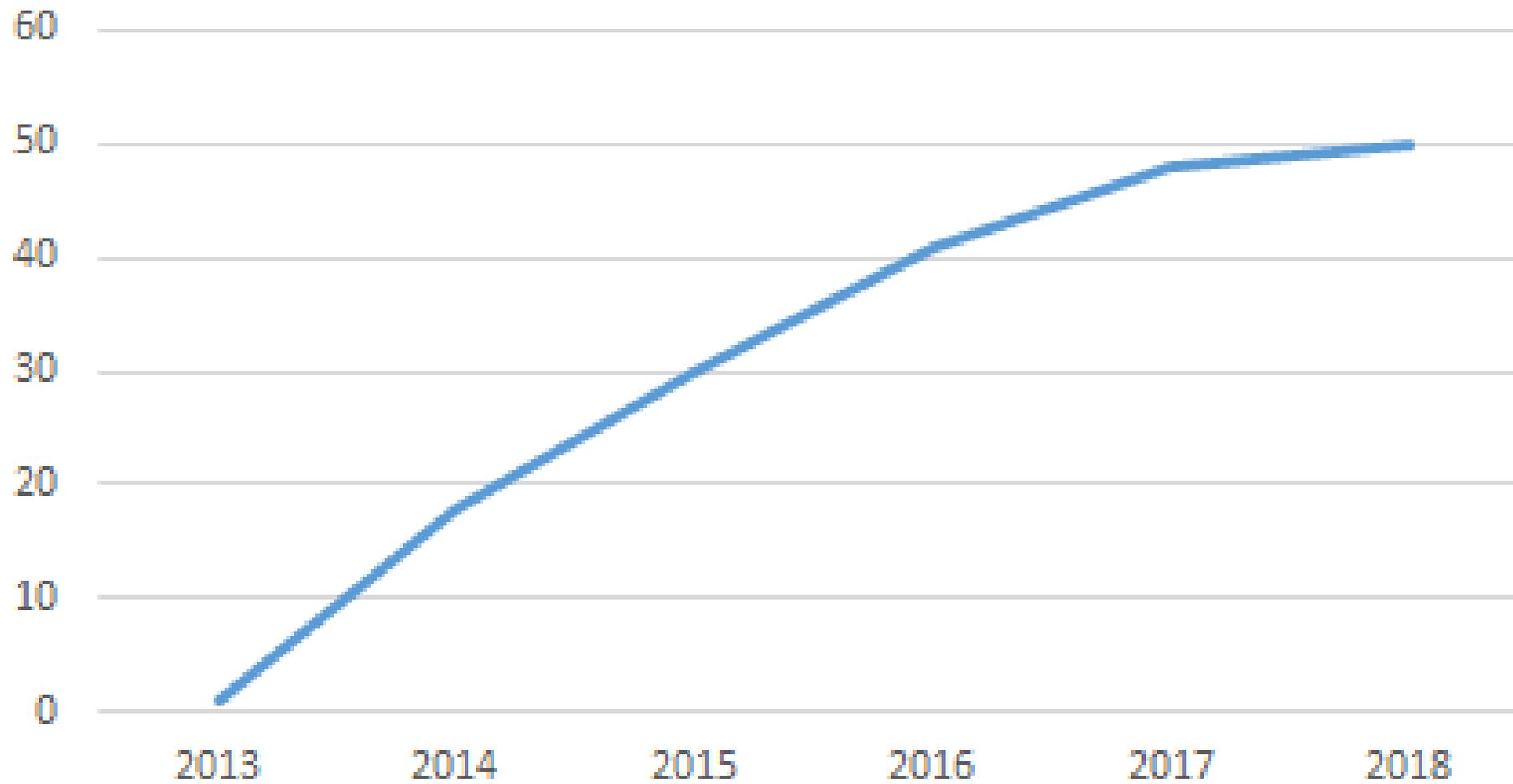


Family Demographics

- Birth
- Gender
- Where they live: town, county
- Ethnicity
- Family Income



Program Growth



Babies, Babies, Babies

- Total Diagnostic ABR's 197 scheduled
 - Male 107
 - Female 90



Our Data on Diagnosed Hearing Loss

- Total diagnosed with HL
 - 46
- Diagnosis rate of 23.3 %
 - Female 25 (54%)
 - Male 21 (45%)



Well Baby Traits

- 34 of babies diagnosed with HL were on the “well baby” service while in the hospital (73%)
 - 9 reported to develop jaundice
 - 6 babies reported family history of HL
 - 1 baby diagnosed with hydronephrosis (kidney swelling)
 - 1 had kidney infection
 - 1 diagnosed with CMV

NICU babies

- 12 babies diagnosed with HL were in the NICU (27%)
 - These babies almost always had multiple JCIH risk factors



Average Age of Diagnosis

- Average age of diagnosis and referral to EI
 - 6.9 weeks (range 2-24 weeks)
 - 6.6 without 24 week baby



Type of Hearing Loss

- # of Unilateral Diagnosis
 - 17 (8.6%)
- # of Bilateral Diagnosis
 - 29 (14.7%)
- # with Middle Ear Dysfunction at first appointment
 - 65 (32%)



Devices



- Average age fitted with loaners
 - 5 months (4.2 months without outlier)
- Average age fitted with personal amplification
 - 8 months
- 3 received Cochlear Implants

Loss to Follow Up

Current IL State numbers for 2017 was 30%

Child's Voice shows:

1 in 2014 (5%)
1 in 2015 (3.2%)
2 in 2016 (5%)
3 in 2017 (6%)
1 in 2018 (2%)
8 over course of program (4%)

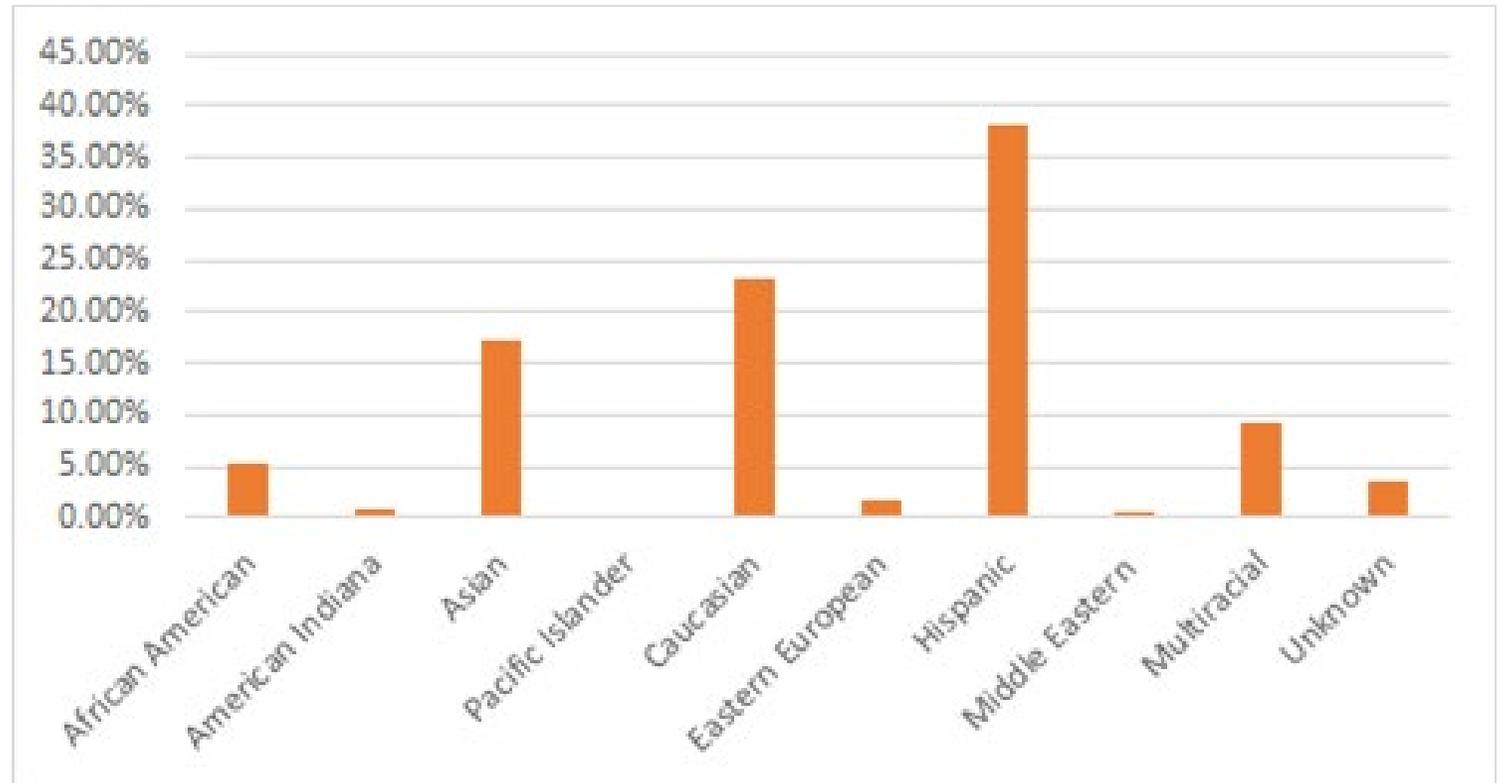


Future Planning of the Program Using Data

- Looking at scheduling
 - Booking out one to two months
 - Are we staying compliant with JCIH standards
 - Hiring another employee for part time/full time based on need

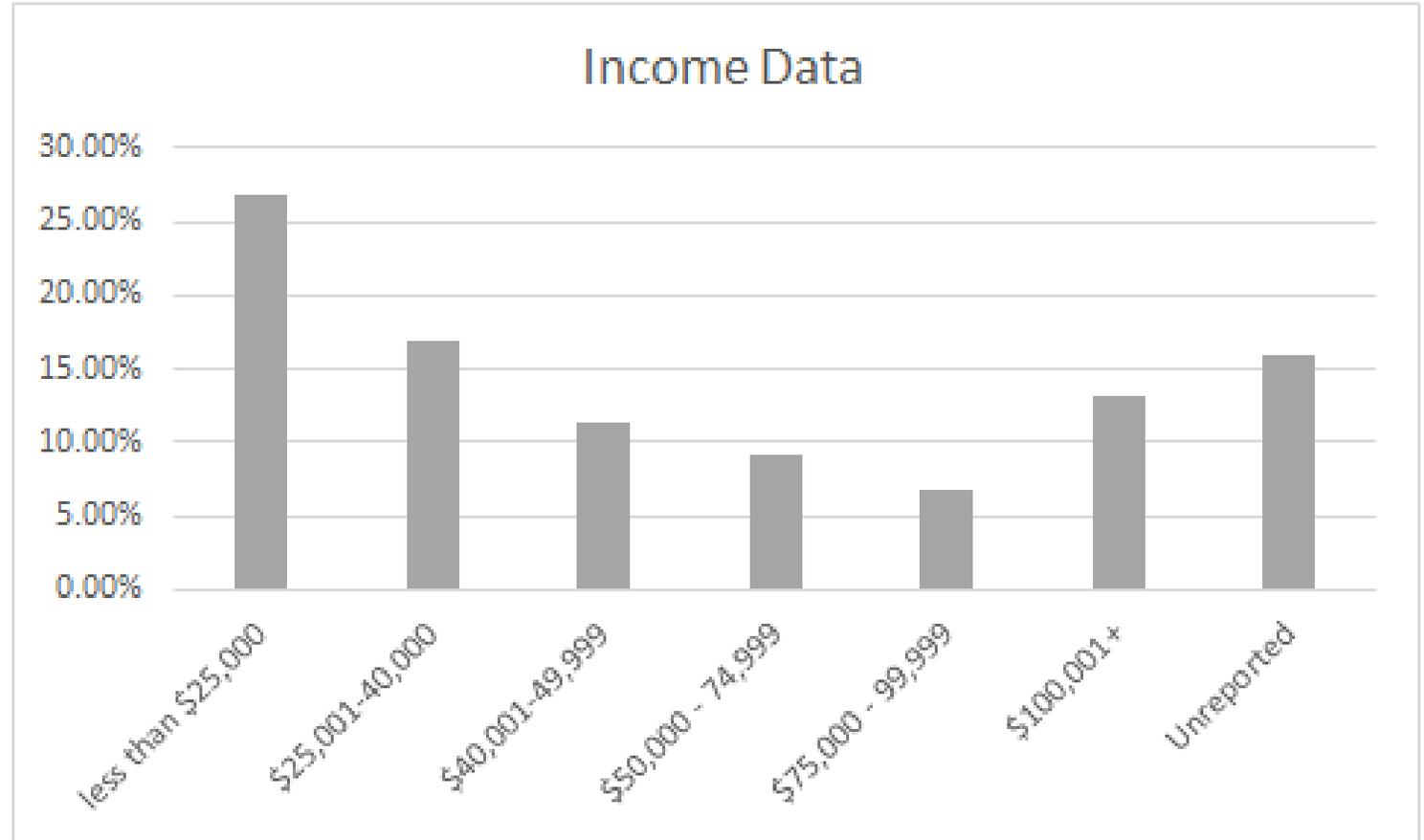
Ethnicity Data For PEHDI

African American	5.45%
American Indiana	0.91%
Asian	17.27%
Pacific Islander	0.00%
Caucasian	23.18%
Eastern European	1.82%
Hispanic	38.18%
Middle Eastern	0.45%
Multiracial	9.09%
Unknown	3.64%



Economic Data re: Demographics

less than \$25,000	26.82%
\$25,001-40,000	16.82%
\$40,001-49,999	11.36%
\$50,000 - 74,999	9.09%
\$75,000 - 99,999	6.82%
\$100,001+	13.18%
Unreported	15.91%



Reimbursement Data

	Medicaid	Private Ins
ABR	\$72.88	\$138 to \$418
OAE' full	\$59.35	\$16.68 - \$42.35
Tymps and Reflexes	\$14.79	\$15.20 to \$17.97

Cost per day of Audiology \$557.77

Planning For The Future

- Funding and payer mix
- Interpreter Service
- Cultural Competency training
- Expanding Services/Staff/Space/Equipment
- How can we improve?
 - Initiating Quality Assessments to Families

Photos/Pictures Credit:

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- <https://www.babyinfo.com.au/newborns-and-infants/how-your-babys-hearing-develops>
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